

**A Report of the Stakeholders' Meet at Jorhat Kendriya Mahavidyalaya,
Jorhat**

Date: 25th August, 2022

**Organized by Centre for Internal Quality Assurance
Krishna Kanta Handiqui State Open University**

Introduction

The Centre for Internal Quality and Assurance (CIQA) of the Krishna Kanta Handiqui State Open University regularly conducts stakeholders' meetings with the prime objective of collecting feedback from them and initiating corrective measures to improve the quality of functioning of the University. This effort also helps in meeting the requirements of UGC guidelines. In the academic session 2022-23, CIQA conducted the **1st Stakeholders' Meet at Jorhat Kendriya Mahavidyalaya Auditorium on 25th August, 2022 from 10.30 AM to 12.30 PM.** The agenda of the meeting is attached at **Annexure I.**

Attendance

The meeting was attended by registered participants. The breakups of participants are as follows:

Sl. No.	Category	Number(S)
1	Centre-in-charge	1
2	Centre Co-ordinators	17
3	Asstt. Co-ordinators	4
4	Counsellors	5
5	Content Writers	1
6	Examiners	8
7	Learners	7
8	Alumni	3
9	Others	4

Inauguration

Dr. Pranab Saikia, Director (i/c), Centre for Internal Quality Assurance (CIQA), inaugurated the workshop with a brief speech. Hon'ble Vice Chancellor, Prof. N.N. Sarma graced the occasion as Chief Guest. Director of Surya Kumar Bhuyan School of Social Sciences, Prof. Joydeep Baruah was specially invited to address the stakeholders. Hon'ble Vice Chancellor, Prof. N.N. Sarma addressed the gathering about the importance of the stakeholder's meeting and its role in initiating corrective measures to improve the quality of functioning of the University. Dr. Dulen Saikia, Principal of Jorhat Kendriya Mahavidyalaya (Host Institution) spoke about the role of Open and Distance Learning imparting higher education.

Gist of the Sessions by the Invited Speakers:

1. Hon'ble Vice Chancellor:

Prof. N N Sarma informed the stakeholders how CIQA has been actively participating in the quality improvement process in different areas viz. examination, skill enhancement of staff, development of Self-Learning Materials, etc. He further stated that after the Covid-19 pandemic situation, the role of ODL institutions has increased considerably. The application of digital technologies in Open and Distance Learning has provided a scope for many prospective learners to pursue higher education even when the whole world was shut down due to Covid-19 pandemic. The recent circular from UGC allowing Dual Degree provides an opportunity for students pursuing degree from conventional mode to gain another degree through ODL mode. In order to remain competitive in the job market, now a days the applicants have to enrich their Resume/Bio-Data/CV with

Discussion and Suggestions:

After the deliberate speech by the invited speakers, the floor was kept open for discussion and suggestions from the stakeholders present in the meeting. The discussion session was moderated by the Director of Surya Kumar Bhuyan School of Social Sciences, Prof. Joydeep Baruah, and Dr. Pranab Saikia, Director(i/c), CIQA. The gist of the discussion is presented below.

Mr. Gaurav Borthakur, Co-ordinator, J. B. College (1302), Jorhat

In case the University decides to conduct examinations on weekdays and the numbers of examinees are comparatively less, examinations may be conducted in afternoon session such that the regular classes during the college hours are least affected.

Financial transparency w.r.t. funds received from the University. Annual Ledger Accounts and Statement of funds transferred to the Study Centre may serve the purpose.

The Pass Percentage of Degree and Master Degree Semester end examination results of a few Study Centers are drastically deviated (pass percentage is very high) in comparison to the overall pass percentage of the course. The quality of examinations conducted on those centres (where pass percentage is very high) may be monitored to observe whether the same has been conducted as per the examination protocols set by the University. A separate letter has been sent to the Controller of Examinations (COE) regarding the same.

Mr. Simanta Bora, Co-ordinator, Cinnamara College (1304), Jorhat

Provision for offline admission may be retained at the Study Centre level for learners who are unable to take online admission. However, such admissions shall be completed before the last date of admission as notified.

Dr Mridul Dutta, Co-ordinator, Bahona College (1310), Jorhat

The quality of SLMs prepared by the University is considerably good. However, the SLMs need to be frequently updated.

Rotation of examination centre is necessary as a remedial measure to avoid concentration of learners in those Study Centres where Degree and Master Degree Semester End Examinations are frequently conducted. He opined that Study Centres where Semester End Examinations are not conducted have a declining enrollment figures. And rotation of examination centre may be an important factor in improving the enrollment in those Study Centres.

Mr. Tarun Gogoi, Co-ordinator, Dr. Nabin Bordoloi College (1308), Jorhat

He suggested that the Study Centres may be permitted to run maximum courses offered by the University for better enrollment figures.

Dr. Roshan Sarmah, Co-ordinator, D. R. College (1111), Golaghat

Acknowledged the support and assistance received from the University Officials in smooth functioning and management of the Study Centre.

Mrs Malobika Bezbaruah, Alumni cum Counsellor, PGDY Programme

She expressed her desire to extend support and assistance in promoting the PGDY and DYK programmes in several Study Centres in the Upper Assam Region.

Besides, the newly appointed Co-ordinators of LSCs of Jorhat, Sivasagar and Golaghat district acknowledged for being invited in the Stakeholders meeting as they could learn many new things w.r.t smooth functioning and management of the Study Centres.

Concluding Remarks

Finally Dr. Pranab Saikia summarized the important observations made during the interaction and informed the feedback received from the stakeholders would be definitely considered in the quality improvement processes to be initiated by the University in days to come. The meeting was concluded with a vote of thanks to all the stakeholders as well as the host institution for their support and assistance.