Contents

Certificates
Acknowledgement
Abstract
Abbreviations
List of tables
List of Figures

Chapter–I : Introduction

1.1 Title
1.2 Statement of the problem
1.3 Review of literature
1.4 Significance of the study
1.5 Objectives of the study
1.6 Hypotheses
1.7 Delimitation of the Study
1.8 Methodology of the study
1.8.1 Sample
1.8.2 Tools
1.9 Chapterisation
1.10 Justification of the area select for the study
1.10.1 Demographic Factor
1.10.2 Employment and livelihood quality
Chapter –II : Historical background of e-Governance  

2.1 E-Governance in the International Context

2.2 E-Governance in India

2.3 E-Governance in Assam

2.4 E-Governance in Tinsukia and Dhemaji

Chapter –III : Background of the areas select for case study

3.1.1 Basic information about four Development Blocks of Tinsukia district

3.1.2 Demographic status of four development Blocks of Tinsukia district:

3.2.1 Basic information about three Development Blocks of Dhemaji district:

3.2.2 Demographic status of three development Blocks of Dhemaji district

3.3 Climate

3.4 Education

3.5 Economy

Chapter–IV : e-Governance in Rural Development

4.1 Government to Government (G2G)

4.1.2 Infrastructures

4.1.2 Availability of Official website
4.1.3 Awareness of the Office Staff of the Block Development regarding existence of Community Information Centre (CIC) in the Development Block:

4.1.4 Updation of the Informations of the Development Blocks

4.1.5 Speed of Services

4.1.6 Problems faced by the Development Blocks in running the activities through electronic technology

Chapter–V: Government to Citizen (G2C) (Page number 75-97)

5.2 General Responses of the Beneficiaries on the e-Governance related activities of Block Development Office

5.2.1 Employment of electronic devices in order to run the service of the Development Block

5.2.2 Responses of the beneficiaries on the e-Governance related services regarding dealing of MGNREGA, IAY and Old Age Pension schemes

5.3 E-Governance in Agriculture

5.3.1 Status of e-Governance in the field of agriculture in Tinsukia and Dhemaji District.

5.3.1.1 Krishi Vigyan Kendra (KVK)

5.3.1.2 E-Publications on Agriculture

5.3.1.3 Cell phone related services for Agriculture

5.4 E-Governance in Land Record System of Rural Areas (Dharitee)

5.4.1 Account of Mutation Cases under “Dharitee”
5.4.2. Citizen centric Services of Dharitree

Chapter-VI: Findings and conclusions (Page number 98-107)

6.1 Findings

6.1 Recommendations

Bibliography (Page number -118)

Appendix- I
- Questionnaire -1 (for the beneficiaries) (Page number I-II)
- Questionnaire -2 (for the Employees) (Page number III-V)
- Questionnaire -3 (for the beneficiaries) (Page number -VIII)

Appendix- II
- Map of District and Block
  - Map of Tinsukia District along with its Development Blocks (Page number IX)
  - Map of Dhemaji District along with its Development Blocks (Page number X)